

FAREHAM

BOROUGH COUNCIL

Report to Streetscene Policy Development and Review Panel

Date **26 January 2017**

Report of: **Director of Operations**

Subject: **REPORT ON NEW CONTRACT FOR BUS SHELTER
MAINTENANCE AND CLEANING**

SUMMARY

The purpose of this report to update members on the progress of the contract that was awarded to Queensbury Shelters Ltd in relation to bus shelter replacement and maintenance over the next five years.

RECOMMENDATION

Members are requested to note the contents of the report.

INTRODUCTION

1. The purpose of this report is to provide members with an update of the bus Shelter Services Contract which included for the replacement of a number of shelters together with the future maintenance of all shelters for the next five years.

BACKGROUND

2. At its meeting on the 14 July 2016, the Executive awarded the Bus Shelter Services contract to Queensbury Shelters Limited.
3. At the time of the award, there were 43 advertising shelters and 133 non-advertising shelters. The advertising shelters were transferred to the Council by the previous contractor.
4. When the contract was retendered it became obvious that no contractor was interested in providing the whole package that including continuing with advertising panels on bus shelters in Fareham.
5. Therefore, Queensbury have been tasked with replacing almost all of the advertising shelters with non-advertising ones within the first year of the contract. They are also responsible for the on-going maintenance and cleaning of all of the shelters for the next five years.

PROGRESS TO DATE

6. The following paragraphs provide information on the work undertaken since the start of the contract in September 2016.

Maintenance

7. When Queensbury started the contract, they initially undertook a survey of all the bus shelters in order to establish the current state of the stock that the Council had. A record was made of any panels that were missing, repairs needed and an action plan for improvements was agreed.
8. All the bus shelters, with the exception to the ones that are being replaced have had a thorough clean. This will be undertaken every three months, throughout the contract.
9. Any reports of damage to the shelters are conveyed to Queensbury who respond in a reasonable timescale.

Replacements / renewals

10. A programme of works has been agreed and should be completed before the end of the current financial year, with the exception of those that rely on Hampshire County Council's road improvement schemes. The specific detail is as follows:
11. New shelters are being installed in the following locations
 - (a) Twenty eight of the existing advertising shelters are going to be replaced with non-advertising shelters. This is due to start towards the end of January 2017.
 - (b) O/S 171 Warsash Road. This shelter was demolished following a road traffic accident.

- (c) Outside Fareham College / A27. This shelter is being replaced by HCC as part of their road improvement scheme.
- (d) Near the boundary of Fareham and Gosport, on the A32. This shelter is being replaced by HCC as part of their road improvement scheme.
- (e) Outside Sainsbury's in Park Gate. This shelter is being replaced by HCC as part of their road improvement scheme.

12. Existing shelters that have been relocated are as follows:

- (a) By the Yew Tree pub, Botley Road to Bishopsfield Road, close to Barnfield Court. The bus shelter was no longer on a bus route.
- (b) Near Frosthole Crescent, Highlands Road to Hill Park Road. The bus shelter was no longer on a bus route.

13. There are a number of shelters that have been/ are going to be removed and not replaced and these are as follows.

- (a) The shelter close to Trinity Church, West Street is going to be removed but there are plans to keep the advertising panel for use by the Council for its own Council promotions. Non bus route is present here.
- (b) Bishopsfield Road outside the college – First bus no longer travels past this shelter and a request has been received from the college to remove it. It is getting abused and this is becoming an issue.
- (c) Gosport Road, This shelter has previously been hit by a vehicle. It is very little used due to the close proximity of the eclipse bus route.
- (d) Botley Road – This shelter is very old and there is no bus service that runs past it. A request from residents has been received for its removal.

REMAINING ADVERTISING SHELTERS

14. There have been nine advertising bus shelters that have been intentionally left so that they can be utilised by the Council for its own promotional purposes. This has proved quite successful so far and requests from Council departments have increased.

15. Initially the two advertising shelters at both Portchester and Stubbington were going to be replaced with non – advertising ones but consideration is being given to renewing them with advertising ones so that they too can be used for the council's promotional material.

CONCLUSION

16. The contract with Queensbury has so far been working well.

17. By the end of the financial year there will be 141 non advertising shelters and 11 advertising ones, which will be well maintained and clean.

18. During the next year, we will be able to take a look at some of the older shelters and also requests for new ones. Subject to the remaining funds available it may be possible

to install a few more new ones where found to be needed.

Background Papers:

Executive meeting - 11 July 2016 - Award of contract - Bus Shelter Services.

Reference Papers:

None.

Enquiries:

For further information on this report please contact Sue Woodbridge. (Ext 4546)